

CITY ACTIVATES WATER RATIONING AS PART OF DISASTER PLAN

Phase 1 of critical water shortages disaster plan activated: water rationing

Water rationing has been implemented to stretch the water supply in our dams and to avoid a full-scale disaster.

It will lead to intermittent supply disruptions, likely during peak water consumption hours in the morning and evening but won't result in a complete shutdown. Service will be restored as quickly as possible.

- Keep up to 5 litres of water for essential use only.
- Please do not store excessive municipal water.
- Definitive timetables of the outages cannot be provided as water systems must be managed flexibly to avoid damage to critical infrastructure.
- When you experience a loss of water supply and before contacting our call centre, check your neighbour's supply first to see whether it is likely a case of rationing.
- Those in multistorey buildings must ensure that the water supply system (booster pumps and roof-top storage) is in working order in compliance with the Water By-law (2010).
- The City is not liable for the impact of or damage to private infrastructure resulting from the rationing or associated operations.
- Please ensure that all taps are closed when not in use to prevent damage/flooding when the supply is restored. Ensure that you take the necessary steps, such as speaking to your insurer if possible, to mitigate potential damage and for fire prevention.
- Critical services such as clinics and hospitals will be largely unaffected.

Water management devices are being installed city-wide to limit excessive consumption.

Further restriction levels and usage targets will be announced as necessary to drive down consumption to a safe level.

The limit of 87 litres per person per day wherever you are remains.

Visit www.capetown.gov.za/thinkwater and the City's Facebook page for useful information.

**We need to stand together.
Thank you Team Cape Town.**



**CITY OF CAPE TOWN
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Making progress possible. Together.